



Technology Services for Higher Education

As a leading provider of higher education professional services, Deloitte's Higher Education practice helps colleges, universities, and systems of higher education create new pathways to success.

Tech Strategy

- **Assess** existing IT services and capabilities
- Align technology offerings with institutional goals
- Develop a **road map** to align with the institution's future vision
- Establish the right mix of IT oversight and innovation
- Ensure the **IT organization** is rightsized, staffed efficiently, and aligned to services provided

Digital Transformation

- Aid chief information officer (CIO) and chief technology officer (CTO) in:
 - Identifying and transforming **scalable, integrated solutions**
 - Increase **security**
 - Protect **data**
 - Reduce **costs**
 - Foster a **culture** of innovation and collaboration

Cloud ERP / SIS

- Develop **business cases** and provide guidance to key shareholders
- Define **architecture strategies**, including those around shared services, outsourcing models, and on-premises servers
- Support the **selection** of activities, including requirements definitions and cloud road maps
- Facilitate **implementation** of and **transition** to cloud applications, private cloud, shared services, and managed services

Customer Relationship Management (CRM)

- **Assess** current capabilities and develop a strategic **road map** to transform at the pace that fits the institution
- **Design, architect, configure, and deploy** a CRM solution, including migration and integration of data, to provide a 360° view of the student
- Determine **institutional readiness** for change and provide support through the change curve and training

Cloud and Network Engineering

- **Cloud and Network Strategy** to help you define your objectives, assess your readiness, and create a road map for transition to a next-gen cloud and network architecture
- **Cloud Development and Integration** to help build and connect sustainable comprehensive cloud-native systems to thrive in the cloud ecosystem
- **Cloud and Network Migration** to support the migration from legacy platforms to modern cloud and network designs
- **Cloud and Network Managed Services** to provide an end-to-end solution for ongoing operations on managed cloud and network infrastructure across all major providers
- **Cloud and Network Engineering** to help clients integrate technology services seamlessly into the fabric of their day-to-day business



Visit our website to learn more about our technology services



Risk and Compliance

- **Cyber**
 - **Digital Identity** secures access to high-valued assets and help institutions develop secure and digital experiences to enhance interactions via modern channels. These include services for Identity and Access Governance, Advanced Authentication, Privileged Access Management, Identity Analytics, Directory Services, and Consumer Identity
 - **Strategy and Assessments** identify security gaps and assess compliance against industry standards (e.g., DFARS, NIST 800-171, NIST CSF, NIST 800-53, ISO) and design modern cyber programs
 - **Application Security, Infrastructure, and Cloud services** include network and application (e.g., ERP, SIS) security controls implementation and adversarial simulation capabilities like penetration testing and red-teaming
 - **Detect and Respond** services include 24/7 monitoring of security events, including triage, incident escalation, attack surface management, threat intelligence, threat analytics, and threat hunting

Proudly serving



Systems of higher education



Public universities and colleges



Historically Black colleges and universities



Academic medical centers



Private universities and colleges



Community and technical colleges



Research institutions



Minority serving institutions



Client Success Stories



Network Engineering

University of Southern California

The new network architecture utilizes industry-leading practices to greatly improve performance, maintenance, reliability, and security across the campus and data center.



Student-facing portal

One of the largest and fastest-growing US universities

The development and implementation of a new student-facing portal has accelerated the Admissions process, enabling students to engage in more self-service.



Lessons learned in higher ed operational efficiencies

A top Ivy League University

A top Ivy League University combines technology and change management to alleviate administrative burdens and turn attention back toward the University's mission.



Learning Management System

University of California, Los Angeles

Deploying a world-class Learning Management System to improve the student and faculty experience and enable advances in teaching and learning.



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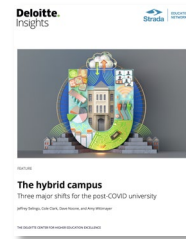
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Client and community impact

The Deloitte Center for Higher Education Excellence collaborates with the education sector's most distinguished organizations to conduct groundbreaking research to help colleges and universities navigate complex challenges and reimagine how they achieve excellence in every aspect of the academy: teaching, learning, research, and community service. Through forums, immersive lab sessions, and national convenings, we engage the broad higher education community collaboratively, exploring methods and approaches for delivering better outcomes, consistently, at scale, at an affordable cost.



Learn More at www.deloitte.com/us/center-for-higher-education

Partners on the path forward

The path forward is rarely well paved. Time-tested practices may guide the journey, but they can only map the ground they have covered. Moving forward requires fresh thinking and the courage to venture beyond. It can also take a capable guide.

As your institution navigates a vast array of complex challenges, there is a pressing need for broader perspectives, innovative approaches, and new skillsets. Deloitte's Higher Education practice brings those to the table, enabling us to serve as effective and collaborative partners.



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