

Equipment maintenance management made easy

Save up to 35% with SU Group's E&I Contract (No. CNR01337)



To request a free, no obligation quote call toll-free 1-800-558-9910

Key benefits

Working in conjunction with E&I Cooperative Services, SU Group's equipment maintenance management program (EMMP) can help your university save 17%-35% off existing service contracts!

Cost savings

- Average savings of 17%-35%
- Financially capped budget
- In-house reimbursement (\$50/hr)
- Soft-dollar savings on administrative tasks

Convenience

- Sole number to call for all service events
- Contract consolidation
- We manage vendor payment process
- Fewer purchase orders (POs)

Control

- Choice of vendor
- Maintain direct contact with vendor (*optional*)
- Add or remove equipment at any time
- Transparent, real-time, online reporting

The equipment maintenance management innovators!



What's being said...

"...Our folks have received the same level of coverage with SU that they would have received if they had gone to the OEM, but at a significant cost savings..."

Patty Carter
Florida State College



www.su-group.com



Equipment covered*

Communications

- Audio/visual systems
- Radio equipment
- Telephone systems
- Voice mail systems
- Video conferencing systems

Document processing

- Inserter systems
- Mail processing/statements
- Rendering systems
- Production printers

Office

- Binders
- Bookletmakers
- Calculators
- Card readers
- Collators
- Copiers
- Dictation equipment
- Facsimile machines
- Mail openers
- Mailing and shipping
- Paper folders/shredders
- Table top inserters
- Time clocks
- Scales

Information technology

- Controllers
- Data retrieval systems
- Desktop computers
- Disk drives
- Display terminals
- Laptop computers
- Mainframes
- Modems
- Monitors
- Networking systems
- Optical disk drives
- Printers
- Routers
- Scanners/plotters
- Servers

Laboratory/research

- Autoclaves
- Autosamplers
- Blood gas analyzers/units
- Centrifuges
- Chemistry analyzers
- Chromatography equipment
- Detectors
- DNA analyzers/synthesizers
- Electron microscopes
- Electrophoresis equipment
- Hematology analyzers
- HPLC/HPLC pumps
- Incubators
- Mass spectrometers
- Microbiology analyzers
- Microtomes/cryostats
- X-ray systems

Microfilm

- Microfilmmers
- Microfiche
- Printers
- Readers

Power regulation

- Transient voltage protection
- Uninterrupted power supplies

Security/Alarm

- Alarms
- Burglar alarms
- Card access systems
- CCTV systems
- Library security systems
- Vaults/safes/lockers

...and much more...

Classroom	Mail
Drive-through	Medical
Engineering	Money handling
Facilities	Point of sale
Food service	Production
Library	Retail

Our proven process

- 1 Call TELESERVE™**
When service is needed, contact SU's toll-free, 24/7 dispatch number at (800) 833-7050 or email teleserve@su-group.com.
- 2 Vendor dispatched**
Then, SU will dispatch your vendor with our purchase order (PO) number. SU confirms via email.
- 3 Vendor sends info**
Following service, the vendor is required to send SU a field service report (FSR) & an invoice.
- 4 SU pays vendor**
SU will pay your vendor within 25-35 days after invoice & FSR are received.
- 5 View online report**
Meanwhile, all event service info is available to the customer online at www.su-group.com.

● Client | ● SU Group LLC

The SU group of companies



Specialty Underwriters LLC

Serving the governmental, financial, educational, & pharmaceutical markets

Toll-free: (800) 558-9910
Office: (414) 281-1100
Fax: (414) 216-1050

Mediserve, Inc.

Serving the healthcare community

Toll-free: (800) 590-9880
Office: (414) 281-9980
Fax: (414) 216-1051

SU Insurance Company

A specialty lines carrier for the maintenance insurance market

Toll-free: (800) 558-9910
Office: (414) 281-1100
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*Sample only, your coverage plan may include additional equipment!