



SAFEGUARDING THE CAMPUS EXPERIENCE

At FIRST ONSITE we are committed to protecting the campus experience you have worked hard to create. As your partner, we will work with you to create a business continuity plan that safeguards your institution during and after a property damage incident. Together, we will ensure the campus experience remains intact, no matter the circumstances.

BEFORE

We start by planning ahead. Our partnership will allow us to develop an emergency response plan to help mitigate loss and minimize downtime in the wake of an incident. We will...

- ✔ Work with your insurance providers, current vendors, and facilities teams to establish a relationship and ready them for the unexpected.
- ✔ Develop protocols and procedures to strengthen our collective response on behalf of students, faculty, and staff when faced with an incident.
- ✔ Document important locations, such as where emergency equipment is stored.
- ✔ Compile key contact information to speed up response times and streamline communications in crisis situations.

DURING

With a 24/7 emergency response, we will quickly be on the scene to mitigate loss, isolate the affected areas, and begin remediation. Our teams will do the following...

- ✔ Assess the extent of the loss when we arrive on campus, and offer you a written Scope of Work and Rough Order of Magnitude so you will know everything that the project will entail.
- ✔ Provide daily field reports to keep you updated as we proceed with remediation and reconstruction.
- ✔ Help you establish a claim with your insurance provider and work with it to manage costs.

In an emergency we are here to help, 24/7, 365 days a year.

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AFTER

We help you maintain a continuity of operations while working hard to get you back to normal, all while adhering to the highest standards of safety, quality, and professionalism. We do this by...

- ✔ Identifying, addressing, and combating any damage that has been incurred and bringing the property back to a pre-loss condition, all with minimal disturbance to campus life.
- ✔ Containing the damage to the areas affected by the event, allowing learning to continue everywhere else.
- ✔ Leveraging the relationships and knowledge of your current vendors.
- ✔ Ensuring that we see your team and all stakeholders through the claims process and close out the job with a certificate of completion.

THE COMPLETE SOLUTION TO OVERCOMING PROPERTY DAMAGE

From a water leak in campus housing to a fire damage event in a dining facility, FIRST ONSITE is the single source partner for all your remediation, restoration, and reconstruction needs. Together, we will protect your campus' operational continuity, help to build an affinity for your institution, and preserve the experience you have worked so hard to create.



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