



# Transformation of Work in Higher Education

What does it mean to transform work, and how can Deloitte's Higher Education team help?

Change is hard – perhaps nowhere more so than in higher education. Understanding what is possible and leveraging this to create a clear vision of the possible end state, tools to accelerate progress, and a roadmap with clear implementation milestones can set your institution up for a successful transformation.

 **Seamless Student and Faculty Experience**       **Resource Sharing and Talent Agility**       **Digital Integration and Modernization**

## Questions Deloitte helps Higher Ed institutions answer:

- What does a **modern administrative function** look like at my institution?
- How will the substance of the **work** change as a result of new technology?
- How does a new technology impact my **organization** and create **capacity**?
- What is the best **service delivery model** for support functions at my institution?
- How can we best **scale automation** and maximize efficiencies across the organization?

## Deloitte's Higher Education Services

Deloitte offers a proven approach to address challenges facing Higher Education leadership. Learn more about our services at [deloitte.com/highereducation](https://deloitte.com/highereducation).



**Leadership Visioning and Alignment:**  
Facilitate consensus to drive change & align on strategic values



**Transformation Roadmap and Transition Support:**  
Develop actionable roadmap to realize the future state



**Reimagine Service Delivery Models:**  
Design the future operating model, balancing nature of work and relationship to mission



**Service Delivery Maturity Assessment:**  
Review a function along dimensions of Strategy, Work Delivery, Organization & Process / Technology

Contact our team to begin your transformation journey today!



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