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DELOITTE HIGHER EDUCATION

Client Success Story

R1 Research Institution Leverages Lyterati

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Background

Lehigh University is one of the nation's most distinguished private research institutions with state-of-the-art systems for managing finance, HR, and student data. To support administrative processes effectively, Lehigh University required an additional system for their most valuable asset, their faculty. Lehigh was looking for a way to centralize faculty accomplishments and contributions that typically reside in faculty CVs and to utilize the data for faculty evaluation and promotion and tenure processes. Common ERPs lack the features and functionality required to conduct these processes.



Process

Lehigh University's objective was to deploy a faculty information system with a rich set of features and a comprehensive taxonomy to support the diverse works of the faculty. Additionally, they wished to integrate data, processes, and people to provide value to their faculty and academic administrators and to digitalize their administrative workflows. A flexible framework to support a variety of concurrent workflows was essential. Lehigh was prepared to dedicate a team to create the administrative workflows and configure a taxonomy relevant to their faculty. Lehigh evaluated multiple faculty information systems and determined that Lyterati provided the right combination of features, flexibility, and services.



Impact

Six years since the selection of Lyterati, it has become a mission-critical system for the University. Lehigh integrates data from their HCM, SIS, and Finance systems into Lyterati to provide a centralized repository of faculty accomplishments. Nearly 600 Lehigh faculty members use Lyterati to record their contributions and achievements and to create their annual Professional Activity Report. This Report gives faculty supervisors a holistic view of their faculty's work. The university has expanded the use of Lyterati to include Case Management, which allows for the University's seven promotion and tenure processes to occur concurrently throughout the year, each with a unique workflow. Lehigh has also used Lyterati to populate faculty web profiles, support accreditation activities, and marketing efforts.

"The Lyterati platform is straightforward to implement and use. It has significantly streamlined personnel processes and has reduced the workload on faculty, staff, and administrators. I highly recommend the system."

-Robert Flowers, Dean



About Lyterati

Lyterati is a comprehensive, scalable, multi-tenant, subscription product hosted in the cloud. It supports CV data management, annual reporting, and a variety of case management processes such as promotion, tenure, reappointments, and sabbaticals. Additionally, Lyterati supports web profiles, reporting, and configurable workflows to track and manage faculty processes.

"The promotion, tenure, and reappointment functions of Lyterati are intuitive to use. They enable you to move around quickly and easily within a dossier to locate any document that you need. Lyterati is also highly customizable, so it provides the flexibility you need for when your institutional policies and practices change."

-Jackie Krasas, Deputy
Provost for Faculty Affairs

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