

# **FLEET MANAGEMENT**

#### **Highlights**

#### **Analysis**

No cost recommendations based on member needs and budget

Cycling Analysis

Fleet Replacement Schedule

Recommendations on vehicle selections

#### **Lease Options**

Open-Ended Lease Enterprise Fleet Management features an Open-Ended Lease product to help bridge any funding gaps.

Our Open-Ended Lease is characterized by:

Improved cash flow

No mileage restrictions or wear-and-tear charges

Flexible financing options (off-balance-sheet financing available)

Customized terms for use and type of vehicle

Retention of ownership rights

# Acquisition

Order Placement

Order Status (placement through delivery) updates available online and from mobile app

Fleet Coordinator will work with each driver to coordinate the most convenient method of pickup or delivery

Communicate manufacturer cut-off dates

Aftermarket coordination and pricing

Ability to Spec all vehicles, light duty cars through medium duty trucks

Provide best incentives available for end user

Vehicles depreciated at 1.5% per month with a 10% Residual Book Value

### Registration

Handle Initial registrations & renewals

Coordinate directly with drivers or member on inspections

Ability to provide temp tags

### **Account Management**

**Dedicated Account Team with local contacts** 

Quarterly and Annual Client Review

Recommendations on vehicle selections

**Industry Updates** 

Customer Survey's twice a year to check on service

Apply gains to new units

Driver information packets that include "How To" instructions

# Reporting

Customized billing available on-line

Out of warranty report

Maintenance report

Ability to customize additional reporting requirements as needed by members

#### Maintenance

Monitor repairs with ASE certified techs

Consolidated billing

Ongoing maintenance history

Monthly cost is fixed for the term of the vehicle

Coverage is available up to 100,000 miles

Covers all routine services recommended by the manufacturer

Covers all unexpected repairs, from fuses to engines and transmissions

Emergency Road side assistance provided 24 hours a day, seven days a week

Ability to pay shops directly

Guidance on repairs from experts concerned about your fleet and your driver's safety.

List of repair facilities provided for specific territories

**Expedited repairs** 

Ability to locate hard to find parts

Brakes, tires, and loaner vehicles can be included

Windshield repair, fueling service, and other miscellaneous items are available

Members can send out service reminders via email through Enterprise's website

## End-of-Lease Options (Open-Ended Lease Terms)

Renew your vehicles with new models and apply any gains to the replacement vehicle

The member agency can extend the term of the lease

The member agency can obtain the vehicle at the Reduced Book Value

## Disposal

Pick up from any location with minimal fees

Coordinate sale and handle all paperwork

Ability to utilize sales channels that average 10% above market

Relocate vehicles for optimal price if necessary

Ability to sell both owned and non-owned units

